

Maintain Access to Your Water Meter

Having ease of access to your meter is not only important, it is required by Ordinance. We need access to your meter for maintenance or emergency turn-offs due to broken pipes and leaks. If you notice the meter lid is loose, ill-fitting or missing please contact us to report it.

Considerations of Trees, Bushes and Plantings

Trim bushes, trees and grass that block the way or cover the meter. During the growing season, plants can cover a water meter box quickly.



Please minimize plants in the area which our crew must travel to get to your meter. We want to avoid any accidental damage to your prized plantings.

Pets

Keep pets away from the path that leads to your meter. If you have a guard dog for security, please secure the dog away from the meter box area.

Objects That Cover or Block Your Meter

Please make sure no objects cover or block access to the meter box. Blocking water meters include cars, trailers, garbage cans and recycling bins, construction equipment or supplies, landscape bark, rocks or gravel.

Fences and Gates

Please plan ahead when installing a fence or locking the meter box behind a gate. Please contact the office to arrange a meeting with a crew member to discuss options.

Please ensure your house address is clearly displayed on your residence. Proper display of your address also assists emergency personnel who may need to find your home in a hurry.